

**FINANCE & PERFORMANCE SCRUTINY COMMITTEE - TUESDAY, 27 JUNE
2023**

**Report of the Head of Transformation, Strategy and Performance
Lead Member: Various
Part A**

PERFORMANCE MONITORING (QUARTER 4) REPORT

Purpose of Report

To provide performance monitoring information and results for the fourth quarter of 2022-23, in respect of the Corporate Delivery Plan objectives and Key Performance Indicators for Charnwood Borough Council.

Recommendation

That the Committee note the performance results; associated commentary and the explanations provided.

Reason

To ensure that targets and objectives are being met, and to identify areas where performance might be improved.

Policy Justification and Previous Decisions

Quarterly reporting of performance is a key element of monitoring progress towards delivering the Council's Corporate objectives and initiatives as set out in the Corporate Delivery Plan.

Implementation Timetable including Future Decisions

The Committee has the option to use the performance information to suggest new items for the work programme of the Finance and Performance Scrutiny Committee.

Report Implications

Financial Implications

None directly arising from this report.

Risk Management

The risks associated with the decision Committee is asked to make and proposed actions to mitigate those risks are set out in the table below.

Risk Identified	Likelihood	Impact	Overall Risk	Risk Management Actions Planned
Failure to maintain a rigorous and embedded	Unlikely (2)	Significant (2)	Low (3 - 4)	Quarterly performance monitoring, including reporting to the Senior

Risk Identified	Likelihood	Impact	Overall Risk	Risk Management Actions Planned
performance management framework could adversely impact on the achievement of the outcomes and objectives set out in the Council's Corporate Strategy.				Leadership Team, and to this Committee.

Comments of Monitoring Officer

Not applicable.

Comments of Section 151 Officer

Not applicable.

Equality and Diversity

An overarching Equality Impact Assessment has been undertaken on the Corporate Strategy (2020-2024) to consider the overall impact on our communities. Subsequent Equality Impact Assessments are undertaken on individual tasks and activities, if appropriate.

In supporting the Corporate Strategy (2020-2024), the Corporate Delivery Plan 2022-23 has a strong focus on activities and performance indicators which support residents' priorities and those areas that the Council recognises as requiring additional support; therefore, delivery of the Corporate Delivery Plan is beneficial for many of those within the community who need us the most.

Climate Change and Carbon Impact

The Corporate Delivery Plan specifically covers climate change and carbon impact under the first theme within the plan, "Caring for the Environment." The theme features two objectives to "take action to become a carbon neutral organisation by 2030 to help tackle climate change" and "help protect our environment by using all powers available to tackle those who threaten it". These objectives focus on the work the Council has completed to tackle and support climate change and carbon impact.

Crime and Disorder

The Corporate Delivery Plan specifically covers crime and disorder under the second theme within the plan, "Healthy Communities." The theme features an objective to "continue to work with partners to make our towns and villages safer places to live, work and visit." This objective focusses on the work that the Council has completed to reduce anti-social behaviour, reduce burglaries and reduce re-offending as well as

reassuring residents and increasing confidence that effective action is being taken by the Council and its key partners in this area.

Wards Affected

All wards.

Publicity Arrangements

Not applicable.

Consultations

Not applicable.

Links to the Corporate Strategy

Caring for the Environment	Yes
Healthy Communities	Yes
A Thriving Economy	Yes
Your Council	Yes

Key Decision: N

Background Papers: Cabinet, 16th January 2020, Item 8, Corporate Strategy 2020-2024

Cabinet, 7th April 2022, Item 7, Corporate Delivery Plan, 2022-2023

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Part B

Background

The Committee receives performance reports on a quarterly basis to allow it to monitor progress against achieving the agreed targets which support the delivery of the Council's objectives as set out in the Corporate Strategy (2020-2024) and Corporate Delivery Plan for 2022-2023. As part of the scrutiny arrangements, it is envisaged that the Committee will be forward and outward looking and review performance through investigating how performance can be improved.

The attached report presents detailed performance results for quarter four 2022-23 of the third year of the Corporate Strategy (2020-2024) for Charnwood Borough Council. It provides explanations and commentary in respect of poor performance or non-achievement of targets and details of remedial actions being taken where appropriate. The Council has a number of services which are under pressure due to a variety of factors and is actively seeking to deal with the issues and improve performance for example around voids.

The report focuses on detailed information and dashboard reporting to provide the Committee with the information required to sufficiently scrutinise performance.

As agreed at the Cabinet meeting on the 7th April 2022, indirect key performance indicators have been removed from the Corporate Delivery Plan for the reporting period 2022/23 onwards and will be replaced with a suite contextual / place indicators. These will be shared 6 monthly and will vary based on datasets available, a further update is provided in appendix B of this report.

The reason for this change is to provide an overview of key place information for Charnwood Borough Council, benchmarking these against the regional picture in order to provide wider context and comparison.

Appendices

Appendix A – Quarter four performance report

Appendix B – Place / Contextual Information